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October 7, 2022
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Admitted in FL & CO

October 7, 2022

Cynthia Brown, Chief
Section of Administration
Office of Proceedings
Surface Transportation Board
395 E Street SW
Washington, DC 20423

Re: Docket No. EP 770 (Sub-No. 1), *Urgent Issues in Freight Rail Service—Railroad Reporting*

Dear Ms. Brown:

Pursuant to the Board's May 6, 2022 order in the above-captioned proceeding, enclosed please find CSX Transportation Inc.'s ("CSXT") bi-weekly service progress report providing updates on each of the key service performance indicators identified in CSXT's revised service recovery plan.

CSXT has now reached or exceeded 5 of its 6 key service performance targets. Terminal dwell fell below CSXT's target of 22 hours for the first time. Velocity has shown continual improvement since June, moving to 25.7 mph (against a 23.5 mph target). Manifest OTA within 24 hours (STB Metric 7(i)), Unit Train OTA within 24 hours (STB metric 7(ii)) and Intermodal OTA within 24 hours (STB metric 7(iii)) all remain above target levels. Industry Spot and Pull (STB Metric 5) receded slightly but remains within reach of CSXT's 85% target.

Also enclosed is data regarding the daily average number of employees not available for service and the cause for such unavailability, as directed by the Board's June 13, 2022 order. CSXT's average daily Active T&E population ticked downward slightly for the week ending September 30, but we expect that to be transitory in light of our continued robust hiring pipeline and training classes, which remain above target levels.

Sincerely,

A handwritten signature in blue ink that reads "John P. Patelli". The signature is fluid and cursive, with a small flourish at the end.

John P. Patelli

Key Service Performance Indicators

	STB Terminal Dwell	STB LOR Velocity	Industry Spot and Pull STB Metric 5	Manifest TPC 24 Hrs STB Metric 7(i)	Unit Train OTA 24 Hrs STB Metric 7(ii)	Intermodal TPC 24 Hrs STB Metric 7(iii)
<i>Week Ended</i>						
5/27/2022	25.4	20.9	83%	66%	92%	95%
6/10/2022	24.7	21.5	80%	71%	90%	97%
6/24/2022	26.2	21.1	77%	64%	87%	98%
7/8/2022	26.0	22.1	77%	68%	92%	98%
7/22/2022	24.6	22.2	80%	70%	93%	100%
8/5/2022	25.1	22.4	78%	69%	92%	98%
8/19/2022	25.0	23.4	82%	68%	94%	99%
9/2/2022	24.1	23.6	84%	72%	94%	98%
9/16/2022	22.7	25.0	84%	80%	95%	99%
9/30/2022	21.6	25.7	81%	82%	92%	99%
10/14/2022						
10/28/2022						
11/11/2022						
11/25/2022						
TARGET	22.0	23.5	85%	80%	90%	95%

Active T&E Population and Absence Details

Available	Vacation / PL	FMLA	Other	Total Active	COVID
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Week Ended

5/27/2022	5,525	696	218	255	6,694	41
6/10/2022	5,417	782	226	266	6,691	52
6/24/2022	5,345	842	236	254	6,677	54
7/8/2022	5,264	989	187	223	6,663	75
7/22/2022	5,391	811	230	279	6,711	81
8/5/2022	5,458	760	220	282	6,720	86
8/19/2022	5,566	693	229	268	6,756	79
9/2/2022	5,764	568	213	267	6,812	43
9/16/2022	5,676	632	225	305	6,838	34
9/30/2022	5,776	557	215	273	6,821	29
10/14/2022						
10/28/2022						
11/11/2022						
11/25/2022						